

Certificate of Training

This Certifies that

has completed the Cleaning Operators Proficiency Certificate (C.O.P.C) training course for

BICS 1 & 2

Is Awarded this Certificate By

CCS Contract Cleaning Services Limited

Part 1

AA1. Chemical Competence
AA2. Machines Safe Use and Care
AA3. Storage of Equipment
A1. Mop Sweeping
A2. Single Solution Mopping
B1. Suction Cleaning
D1. Dust, Damp Wipe, Wash, and Polish Application
D3. Cleaning Toilets/Sluices/Urinals
D4. Cleaning Baths/Basins/Showers/Bidets
F2. Waste Clearance

Part 2

A4. Buffing
A5. Spray Buffing
A6. Machine Scrubbing and Drying
A7. Strip, Dry and Reapply Emulsion Polish
A15. Cleaning of Stairs, Landings, Ballustrades and Handrails
C2. Wall Washing
E1. Stain Removal
E3. Cleaning Personal Computers
E5. Cleaning Telephones
F4. Control of Body Fluid Contamination and Sharps

John Davie