



QBE European Operations Suttons Cleaning Contractors Insurance Schedule

Policy Number: Y035271 **Policy Wording Reference:** PSCC120816
Period of Insurance: **From:** 24/07/2018 **To:** 23/07/2019
both days inclusive Greenwich Mean Time and for such further period or periods as may be mutually agreed upon.
Effective From: 24/07/2018 **Date Issued:** 13/07/2018
Reason for Issue: Renewal

Contract Parties

Insurer: QBE Insurance (Europe) Limited (registered in England number 1761561; Home State - **United Kingdom**. Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority; registration number 202842)
Registered Address: Plantation Place, 30 Fenchurch Street, London, EC3M 3BD
Tel: + 44 (0) 20 7105 4000 Fax: + 44 (0) 20 7105 4019
Insured: CCS Limited
Address: Unit 7 Nobel Road , Wester Gourdie Estate , Dundee , DD2 4UH
Subsidiary Companies: None
Business: Cleaning contractors including window cleaning and delivery driving. Gardening and drain jetting up to 4,000 PSI by bona fide subcontractors only.

Contact Details

Broker Name: Sutton Specialist Risks Ltd (Bristol)
Broker Address: Bull Wharf, Redcliff Street, Bristol BS1 6QR
Tel: 01179 300 100 Fax: 01179 279 200
Broker Account: SUTT0108 Ref: CLEANING
Issue Office: 2 College Square, Anchor Road, Bristol, BS1 5UE
Tel: + 44 (0) 0117 910 6800 Fax: + 44 (0) 0117 910 6901
Claim Notification: For all **insured sections** except for **insured section H** please contact:
Sutton Specialist Risks Ltd, Bull Wharf, Redcliff Street, Bristol BS1 6QR.
Tel: + 44 (0)117 930 0100 Fax: + 44 (0)117 927 9200
For **insured section H** please contact:
DAS Legal Expenses Insurance Company Limited, DAS House, Quay Side, Temple Back, Bristol BS1 6NH.
Tel: + 44 0117 9330696
E-mail: newclaims@das.co.uk

Complaints: Customer Relations
Plantation Place, 30 Fenchurch Street, London, EC3M 3BD
Tel: + 44 (0) 20 7105 5988 Tel: + 44 (0) 20 7105 4032
Email: CustomerRelations@uk.qbe.com

Where the **insurer** is or includes a Lloyd's syndicate policyholders may also be eligible to complain to:
The Policyholder and Market Assistance Department at Lloyd's, Fidentia House, Walter Burke Way,
Chatham Maritime, Kent ME4 4RN, telephone 020 7327 5693, e-mail complaints@lloyds.com.

If you are an eligible complainant and the matter has not been resolved to your satisfaction you may contact: The Financial Ombudsman Service, Exchange Tower, London E14 9SR.

A summary of the **insurer's** complaint handling procedure is available on request and will also be provided to you when acknowledging a complaint.